Seagull Flight Sim Academy

Privacy Policy

Last Updated: 19/01/2024

Welcome to Seagull Flight Sim Academy, a VATSIM ATO ("Seagull", "Seagull FSA", "we", "us", or "our"). This Privacy Policy is designed to inform you about how we collect, use, disclose, and protect your personal information when you engage with us. By using our services, you agree to the terms outlined in this policy.

Our main https://www.seagullfsa.com. Our training system is https://training.seagullfsa.com.

Our main website does not collect any data nor use cookies. Hence this policy applies only to our training system. To participate in our flight sim training programmes, you must be a registered and active VATSIM member. When you log into our training website via VATSIM, VATSIM provides Seagull FSA with all necessary information for us to facilitate your training. The information provided is explicitly listed during the login process and you must consent to share that information to log in.

Comments

When visitors access either site we collect the visitor's IP address and browser user agent string to help spam detection and for web analytics

Information Collection and Usage

We collect and retain the following types of personal information:

Contact Information: Name, email address, VATSIM CID.

Training Progress Information: Course completion data, feedback records, VATSIM current rating.

We use your Contact Information and your VATSIM pilot rating, provided by VATSIM, to allow us to contact and provide our services to you. Your Training Progress Information is generated and collected as you go through our published training programmes. It is then used to monitor and analyse your progress and confirm completion of training programs.

By default, we retain your information indefinitely.

Sharing Your Information

We may share your information with:

Instructors and Staff: Those involved in providing and supporting our training programmes.

VATSIM PTD: The regulatory organization overviewing VATSIM pilot training.

Our instructors and staff have access to all the information you share with us that they need to provide you with the training. VATSIM PTD can at any time request your training progress information for auditing, certification, or training purposes. Seagull FSA is obliged to share such information with VATSIM PTD.

We shall never share your data to anyone without your consent, with the exception to the above-mentioned parties.

What rights you have over your data

At any time, you can request your data to be removed and your identity to be forgotten.

Seagull Flight Sim Academy

Seagull is required by VATSIM PTD to keep your training records for the minimum duration of 5 years after the completion of training program for the purpose of auditing and certification confirmation. By default, we keep your records indefinitely, for safe keeping.

In case you request your data to be removed before the completion of the program, your training will be cancelled, and your data removed from all in progress training. Any training data regarding completed training programs will be retained for the above-mentioned period, after which they will be removed along with your identification and contact data.

Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these websites. Please review their privacy policies.

Children's Privacy

Seagull FSA entrusts VATSIM to only accept members above the VATSIM minimum age for membership. Seagull FSA entrusts VATSIM to ensure consent from the appropriate person has been received.

Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices. Please review this policy periodically.